

## **TECHNICAL DOCUMENTATION**

Operation Manuals • Maintenance Manuals • Installation
 Manuals • Illustrated Parts Books • Technical Data Sheets •
 Electronic Interactive Documentation

We address your company's needs by offering efficient and reliable documentation on a wide array of subject matter to serve a variety of purposes including, operations, maintenance, engineering and customer support. Our experts have extensive experience and knowledge in the mechanical, electrical, controls, instrumentation, and automation fields.

High-quality documentation provides your customers with the necessary tools to safely and effectively use your equipment or system. We provide this level of technically accurate and comprehensive materials while conveying information in an easily understood manner. Be certain your technical documentation is readable, accurate and complete. Your documentation will be readable, accurate and complete.

Our goal is to create technical documentation that ensures safe, accurate, and efficient work practices.

## TRAINING DEVELOPMENT

Curriculum Development • Classroom Instruction • Hands-on Training • Video Training • e-Learning Training • Course Evaluation • Instructor Assessment • Train-the-Trainer Programs

All training is developed in accordance with the ASTD approved Instructional System Design process, which can be broken down into five separate phases:

Analysis • Design • Development • Implementation • Evaluation

This process ensures that a systematic approach is used throughout training development to produce cost-effective, results-oriented training programs.

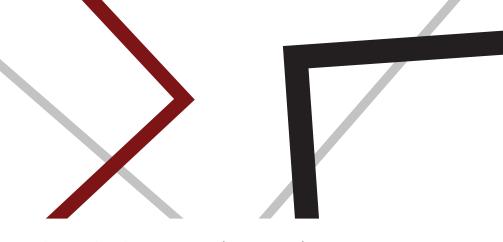
## INSTRUCTION

We provide qualified trainers for operations and maintenance curriculums (mechanical, electrical and controls).

Our instructors are experienced in both classroom and hands-on training following course guidelines. During training, students are tested for their knowledge and skill comprehension and the student's progress is tracked to insure course learning objectives are achieved.

All of our instructors are seasoned professionals who have presented training courses for products and systems complying with all technical educational and safety requirements.





**SANTECH Services** is a business-to-business service company that provides technical documentation, training development and professional instruction to technology based companies throughout the world. We are headquartered in Paradise Valley, Arizona with offices in Carlsbad, California and Pompton Plains, New Jersey.

We have vast experience working with major system integrators, equipment manufacturers and end-users. We specialize in equipment and systems for:

Material Handling (Product Movement):
Airline Baggage, Distribution/Warehouse, Parcel & Freight,
Postal Service

Security (Threat Detection): X-ray Inspection, Trace Detection, Image Analysis

Fire Training Systems

Industrial Equipment

SANTECH Services is dedicated to supplying creative and costeffective services for our clients. We take great pride in our attention to detail as well as our on-time and on-budget performance.

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